



MEMORIAL
Hospitals Group

WE ARE HEALING THE WORLD



Organization Accredited by Joint Commission International

MEMORIAL HEALTHCARE GROUP



WELCOME MESSAGE FROM OUR CEO



Uğur GENÇ
CEO

«We continue to work for the satisfaction and happiness of our patients and to produce new values. It is our culture to involve our patients in our service processes, to draw new road maps in line with their ideas and approaches, to address their hearts with a smiling and positive approach.»

Memorial Is Always With You

Memorial is the home of trust in healthcare with its specialist physicians, healthcare staff who combine their knowledge and experience with tender care to the patients, its patient-oriented service approach, quality policy, its diagnosis and treatment facilities equipped with advanced medical technology, its modern spaces and comfortable patient rooms.

“Because Your Health Is Precious”

Our Mission

Becoming a world-class brand in healthcare, which follows up the scientific and technological advancements with its distinguished staff without compromising from ethical principles, by making a difference with pioneering practices in the sector with its patient, patient relative and employee satisfaction-oriented service approach complying with the international quality standards.

Our vision

Becoming a perfection-oriented and reliable health life partner.

Our Values

- Integrity
- Leadership
- Team work
- Patient and employee satisfaction
- Perfection

WHERE WE ARE?



- Memorial Bahçelievler Hospital
- Memorial Şişli Hospital
- Memorial Hizmet Hospital
- Memorial Ataşehir Hospital
- Memorial Etiler Medical Center
- Memorial Wellness Center

★ İstanbul

★ Ankara

■ Memorial Ankara Hospital

★ Kayseri

■ Memorial Kayseri Hospital

■ Memorial Kayseri IVF Center

★ Diyarbakır

■ Memorial Diyarbakır Hospital

■ Memorial Dicle Hospital

★ Antalya

■ Memorial Antalya Hospital

■ Memorial Lara Medical Center

■ Medstar Topçular Hospital

■ Medstar Antalya Hospital

EUROPE - ASIA

REPRESENTATIVE OFFICES



1

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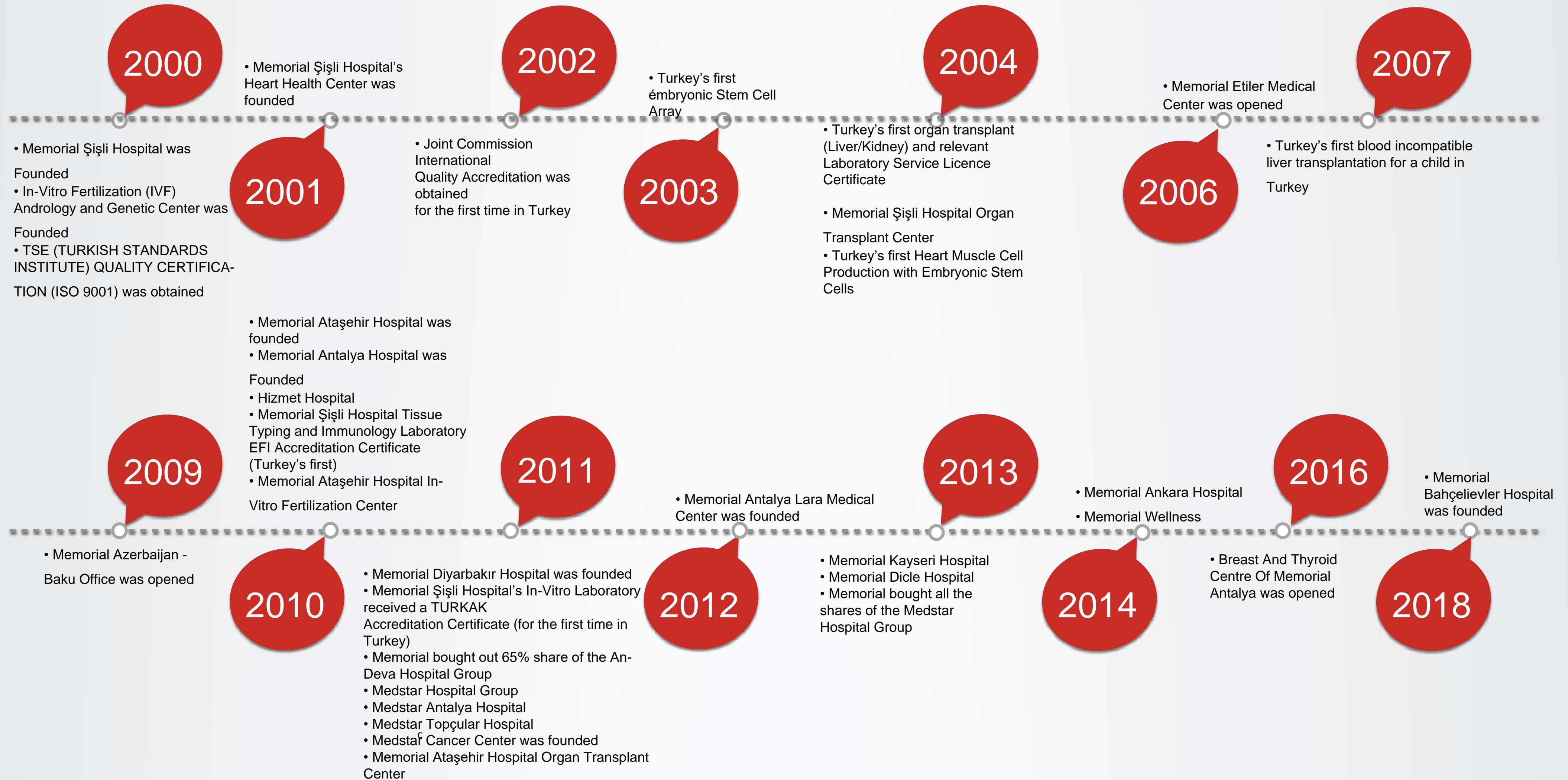
3

Memorial Northern Cyprus Office

Office: + 90 5488557888

Web: www.memorial.com.tr/

PROGRESS THROUGH THE YEARS



MEMORIAL BREAKS GROUND AND LEADS THE HEALTHCARE

Memorial is the 1st hospital in Turkey receiving a JCI accreditation certificate and 21st in the World.

The 1st blood incompatible liver transplantation for a child in Turkey was realized at Memorial.

The 1st ISO 15189 accredited IVF Lab in Turkey, in Asia and 9th in Europe.

The 1st private hospital to obtain organ transplantation license from Ministry of Health and to carry out kidney and liver transplantation.

The 1st private hospital to carry out cornea transplant without stitches and artificial cornea transplant with keratoprosthesis.

Memorial Antalya Hospital is Turkey's 1st and only In-Vitro Fertilization Center that is accredited by the American Embryology Society.

Memorial Şişli Hospital's Tissue Typing and Immunology Laboratory is Turkey's 1st private laboratory that is accredited by "European Federation For Immunogenetics (EFI)".

The 1st hospital in Turkey that applied, methods such as capsule endoscopy and endostent which require advanced technology and knowledge.

The 1st microinjection technique ("ICSI") as part of IVF procedure.

The 1st hospital who introduce AESOP surgical robotic arm used at coronary bypass surgeries to Turkey.

We work hard to provide best quality
healthcare services.



11 Hospitals and
3 Medical Centers
At **5** cities



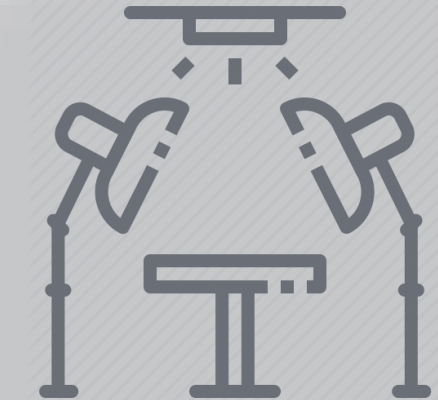
278.371
Sqm
Area



1.752
Beds

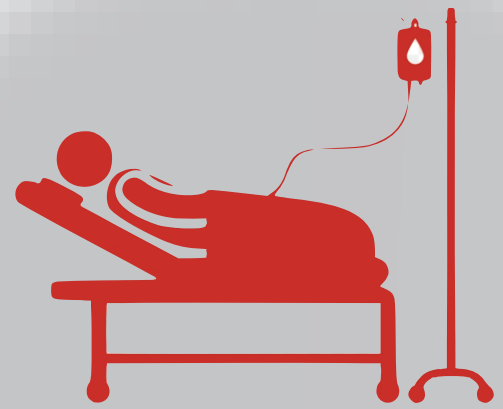


455
Intensive Care
Units



80
Operating
Rooms

We work hard to provide best quality healthcare services.



1.8M
Cases



73.000
Surgeries / Year



35.000
International
Patients



19
Languages



100
Countries



7.000
Employees

Our Brands

MEMORIAL

Hizmet Hastanesi

MEDSTAR



MEMORIALWELLNESS





Memorial Şişli Hospital

- State of the art equipment including PET-CT, 3T MRI, Gamma Camera and Truebeam
- 53.000 meters sqm area,
- 14 operating theatres, 4 intensive care units, 252 patient rooms,
- In house 5 star quality hotel with 2 suit rooms and 8 standard rooms

Memorial Health Group, which was established in 1995, started the project of its first hospital in 1996 that will become a reference center not only in Turkey but also in the world.

Memorial Şişli Hospital, receiving JCI (Joint Commission International) Accreditation Certificate just after two years from the foundation of Memorial Şişli Hospital, became the first in Turkey and the twenty-first one in the world entitled to receive this certificate that is known to be the registered trademark of world-class quality health service.

Memorial Şişli Hospital has a prestigious reputation in areas such as cardiology, cardiovascular surgery, organ transplantation, IVF and genetics and provides high quality healthcare services in every medical specialty.





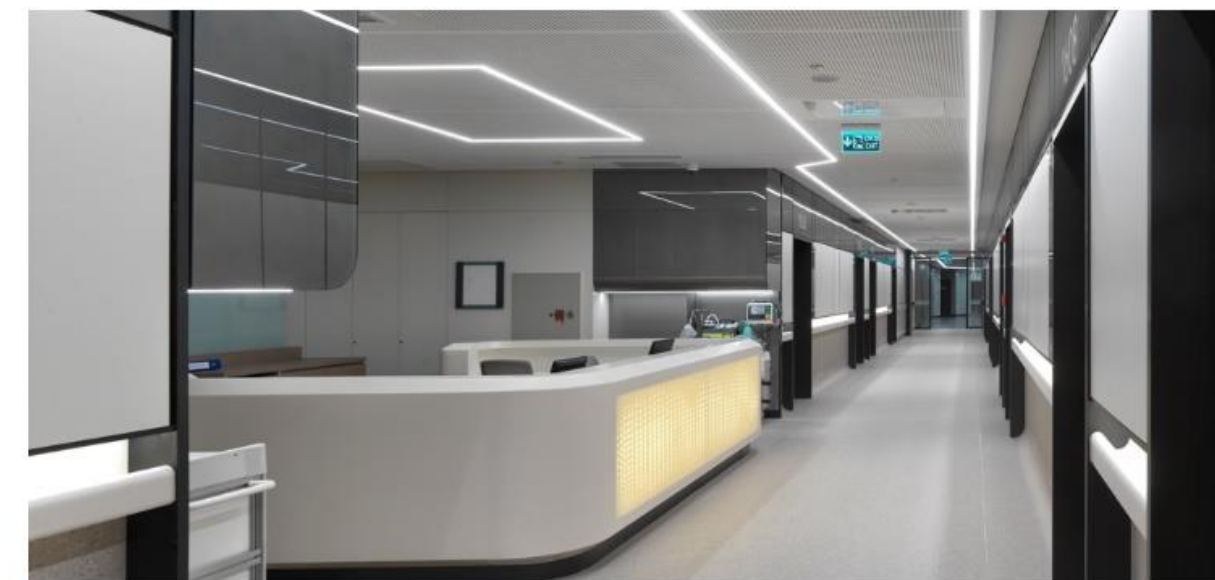
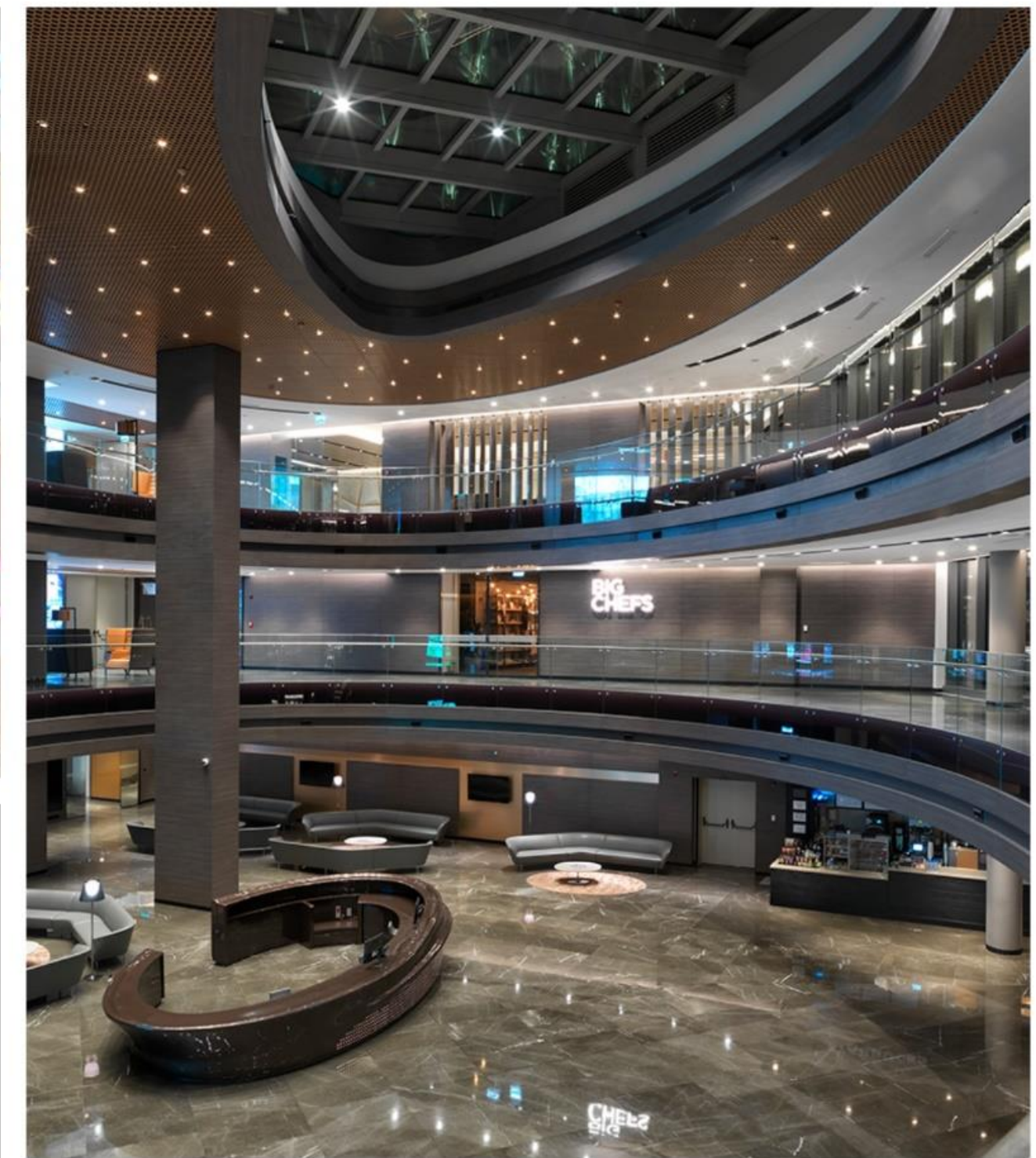
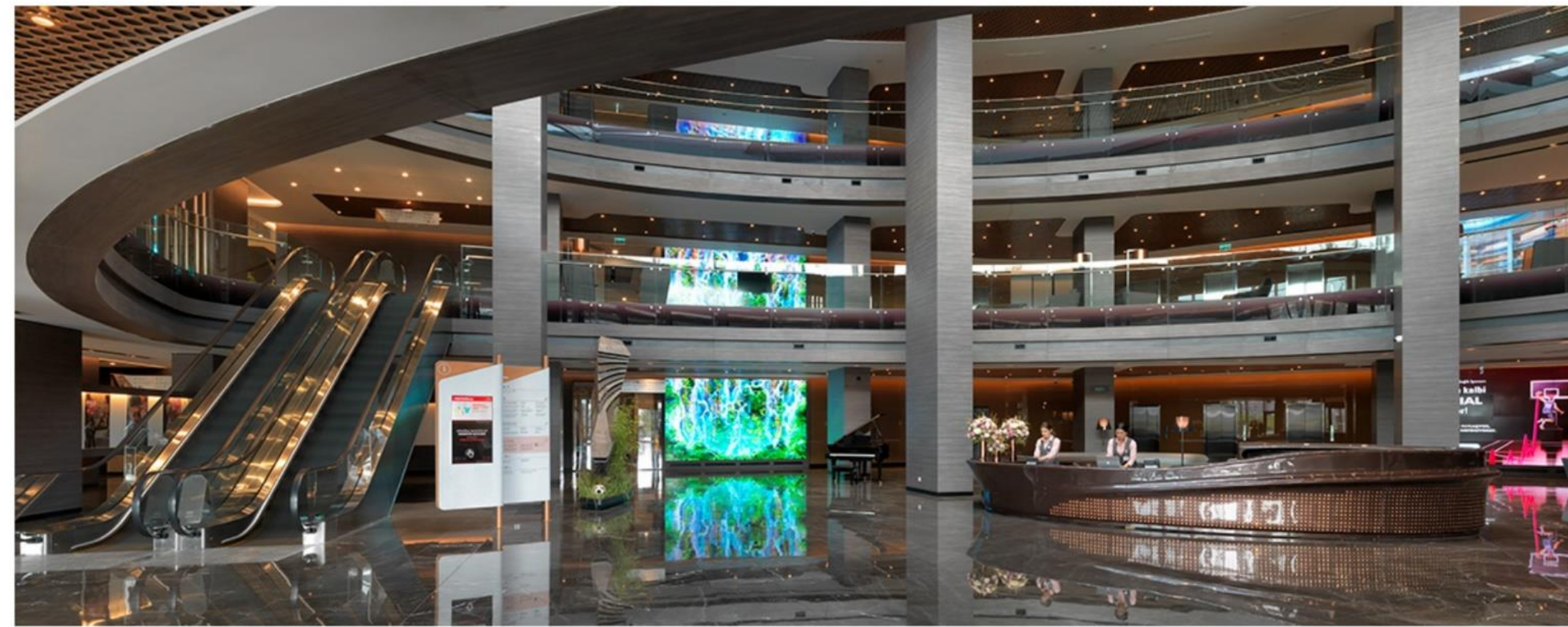
Memorial Bahçelievler Hospital

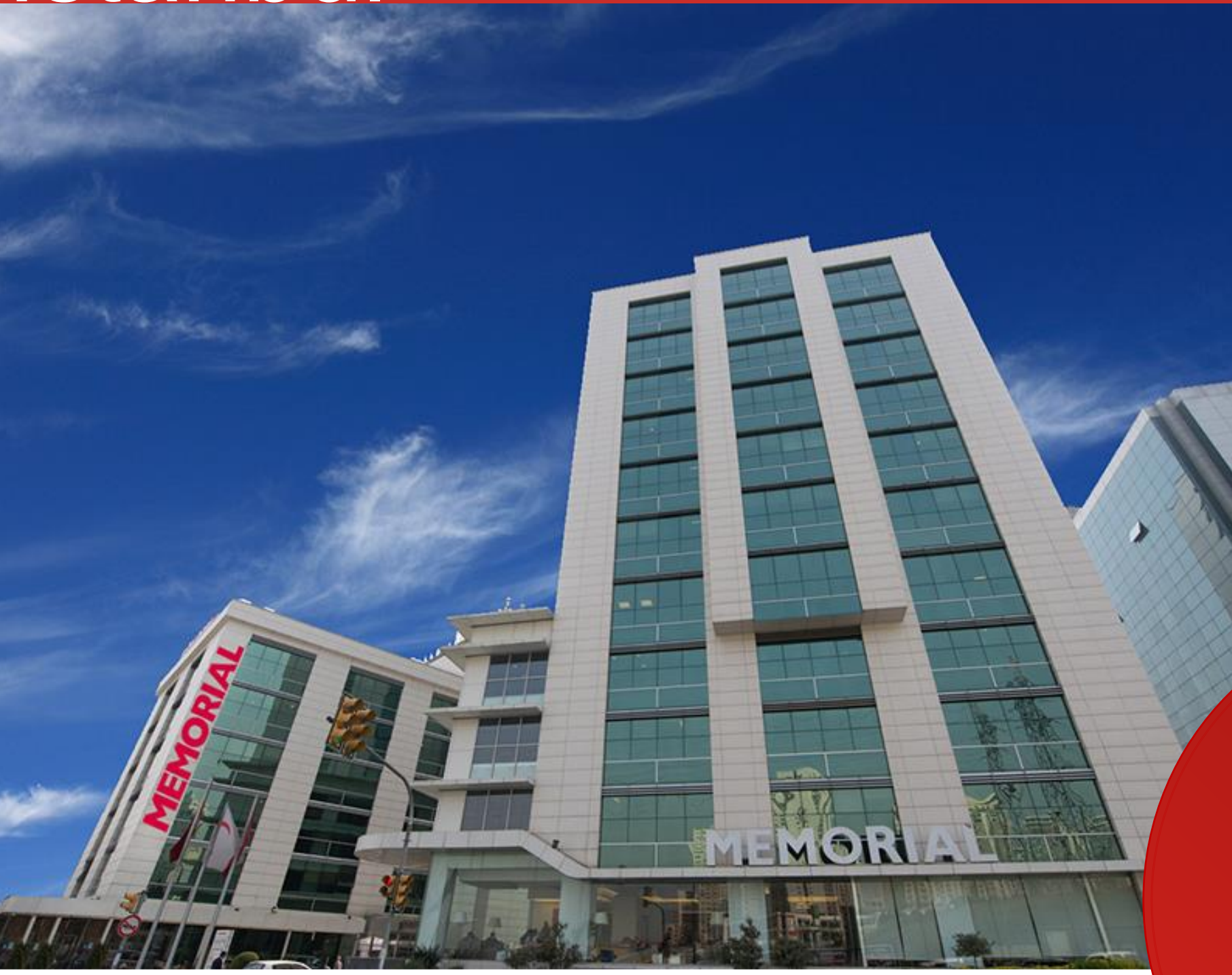
- Just 5 minutes away from Istanbul Ataturk Airport, Memorial Bahçelievler Hospital is now serving patients with its expert academic staff, patient oriented service mentality, and the healing power of nature and art, in a modern architectural design.

A World Hospital That Brings The Future To Present

- High state of the art technology which is
- **Magnetom Skyra 3T MR**
- **Somatom Drive**
- **Elekta Versa HD SIGNATURE**
- **Da Vinci XI**
- **72.000** meters sqm area,
- **15** operating theatres, **231** patient rooms, **49** intensive care units and **31** observation beds, **340** bed capacity with reserve areas,
- **133** polyclinics.

Outstanding technology, distinguished academic staff, patient-oriented service understanding, green and healing power of art, modern architectural designs...





Memorial Ataşehir Hospital

Memorial Ataşehir Hospital, which was put into service in 2010, was designed with modern architecture, advanced technology devices, comfortable patient rooms and polyclinics by considering all the details for patients to feel special and safe themselves.

- state of the art technology including CT 64 Slice, 1.5 Tesla MRI, PACS System, Coronary Angiography, Newborn Intensive Care Units
- 22.000 meters sqm area,
- 5 operating theatres, 4 intensive care units, 163 patient rooms.

Memorial Ataşehir Hospital makes people feel the value in every field of health services offered. At the hospital, all diagnostic and treatment services are offered in a multidisciplinary approach.



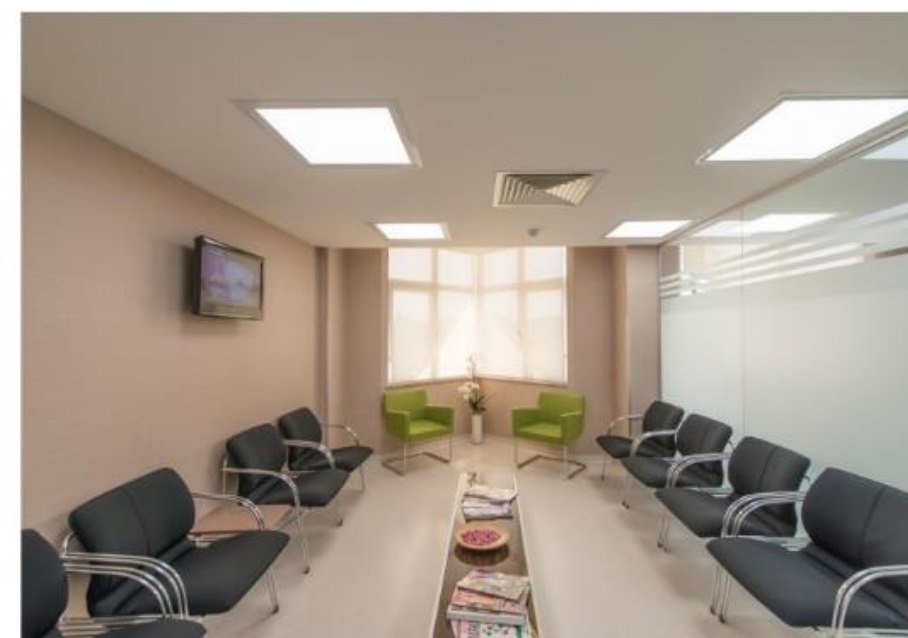


Memorial Hizmet Hospital

- First solid organ transplantation license for a private hospital from Turkish MoH
- Hizmet Hospital has first stroke center in Turkey
- Founded by Turkish Kidney Foundation
- About 8 kidney transplantation per month
- State of the art technology including CT 64
- Slice, 1.5 Tesla MR, PACS System, Coronary Angio

Hizmet Hospital established on October 30, 2000 by way of the "Service First" principle of the Turkish Kidney Foundation, has been and is being managed by Memorial Healthcare Group since 1 March 2010. The goal of Memorial Healthcare Group, with its everyday medical and technological innovations in Hizmet Hospital, is to provide "Scientific and Safe" service with more technological, improved infrastructure conditions, for an increasing number of patients and patient relatives satisfaction without sacrificing medical quality.

Memorial Hizmet Hospital kidney transplant team brings many chronic renal failure patients back to life with living donor and cadaveric donor organ transplants every year.





Memorial Wellness Center

- Nutrition Consulting
- Holistic Spiritual Improvement
- Endocrinology & Metabolism
- Cosmetic Dermatology
- Manuel Medicine
- Medical Fitness Consulting.

Witness the meeting of Health and Beauty...

Memorial Wellness offers all services, created in a scientific frame, required for health, beauty, aesthetic and a high-quality life, together, and it opens the doors of a healthy and beautiful life for those who want to discover themselves again.

Memorial Wellness is for everyone attaching importance to be healthy and to have a beautiful life at the heart of Istanbul.



Memorial Wellness offers all services, created in a scientific frame, required for health, beauty, aesthetic and a high-quality life, together, and it opens the doors of a healthy and beautiful life for those who want to discover themselves again.





**Memorial
Ankara
Hospital**

- The state of art equipment including Pet –CT,
- 256-sliced Computerized Tomography (CT) Device,
- MR device with a diameter of 70 cm
- 42.000 meters sqm area,
- 11 operating theatres, 60 intensive care units, 230 patient rooms.

**Memorial Healthcare Group,
shaping Turkish healthcare industry,
a reference center
in the international arena with its
scientific and medical achievements,
in the Capital City...
A world class oncology and bone
marrow transplantation center for
both pediatric and adult cases.**

One of the biggest private hospitals in the capital with its 42,000 sqm meters of closed area, Memorial Ankara Hospital also becomes prominent with its superior technological infrastructure.

Memorial Ankara Hospital provides services on all branches with a multidisciplinary approach starting with Memorial's globally known departments Cardiovascular Surgery, Invasive Cardiology, Oncology, Orthopedics.





**Memorial
Antalya
Hospital**

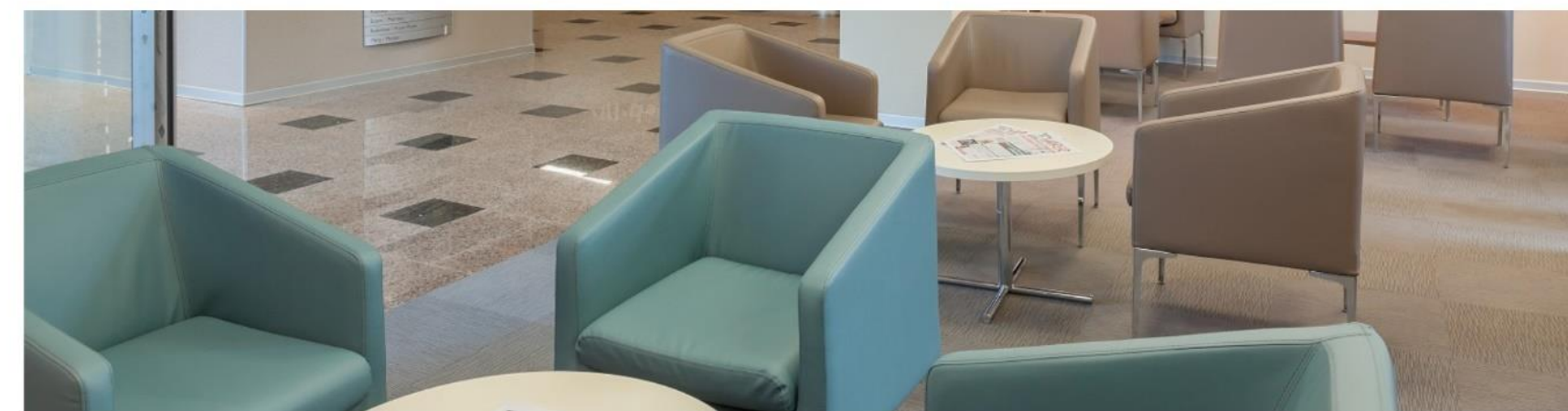
Memorial Health Group offers quality healthcare services in accordance with international standards of excellence at Memorial Antalya Hospital, located in Turkey's Mediterranean Region.

- State of the art equipment including Pet-CT 64 Slice, 1.5 Tesla MRI, PACS, Coronary Angio, Gama Camera
- 15.000 meters sqm area,
- 5 operating theatres, 28 intensive care units, 132 patient rooms.

Medstar Antalya Hospital, which is designed to respond rapidly to the health needs of the whole

Mediterranean Region especially Antalya, offers quality, ethical and reliable health services in all fields.





Medstar Bone Marrow Transplantation Unit successfully diagnoses and treats hematological cancers and non-cancer blood diseases and ensures many patients from inland and abroad to get well.

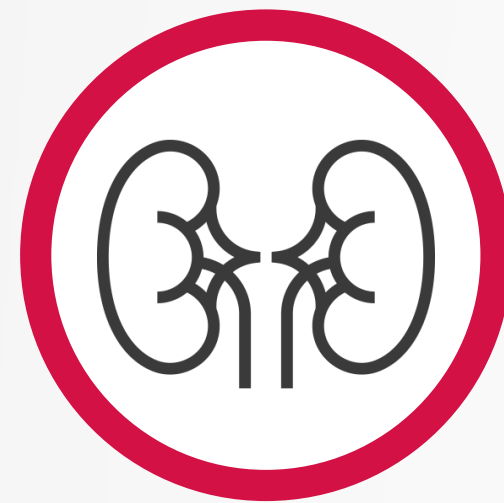
Radiation Oncology, Nuclear Medicine, Interventional Radiology Departments perform specialized treatments with advanced technology devices and multidisciplinary approach.

**Memorial
Medstar
Hospital**

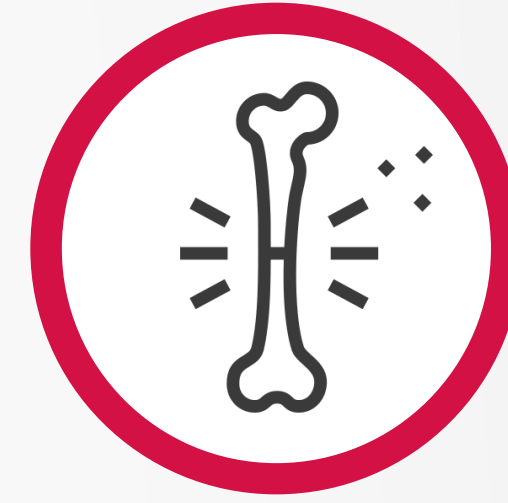
TOP MEDICAL SERVICES



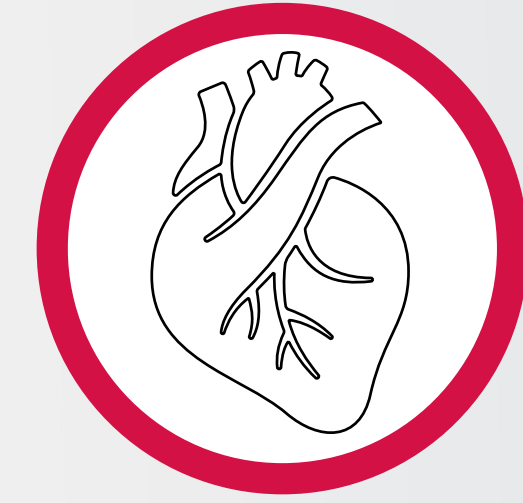
LIVER
TRANSPLANT



KIDNEY
TRANSPLANT



BONE MARROW
TRANSPLANT



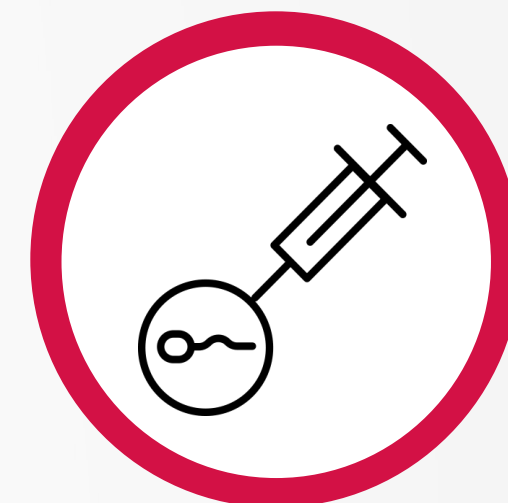
CARDIOVASCULAR
SURGERY



AESTHETIC
PLASTIC
RECONSTRUCTIVE
SURGERY



ONCOLOGY



IN VITRO
FERTILIZATION



BARIATRIC
SURGERY

ORGAN TRANSPLANTATION

Kidney Transplantation
Liver Transplantation
Pancreas Transplantation

Memorial Şişli Organ Transplantation Center
Memorial Bahçelievler Organ Transplantation Center
Hizmet Hospital Organ Transplantation Center
Memorial Ataşehir Organ Transplantation Center

Organ transplantation operations are performed with high success rates in Memorial due to the accumulated experience of the centers.

Memorial Healthcare Group Organ Transplantation Center functions as an international training and referral center.

Memorial's success rates in kidney transplantation and in liver transplantation are 99% and 93.5% respectively.

TURKEY'S FIRST PRIVATE ORGAN TRANSPLANTATION CENTER



Memorial Hospital Organ Transplantation center has many “Firsts”

- The first private hospital that received a license for organ transplantation (liver / kidney) and related laboratory services from the Ministry of Health in March 2004.
- The first private institution to perform kidney and liver transplantations
- The first center to perform a blood-type incompatible liver transplantation in Turkey.
- First immunology laboratory to acquire EFI Accreditation Certificate in Turkey.

ONCOLOGY

Medical Oncology
Radiation Oncology
Surgical Oncology
Nuclear Medicine
da Vinci Robotic Surgery
Algology, Genetics, Radiology
Hematology
Pathology
Pediatric Oncology

Memorial Oncology Centers are dedicated providing services to you by the means of individualized comprehensive treatment with its internationally acknowledged medical expertise and state-of-the-art technological infrastructure in both diagnostic procedures and treatment protocols as well as spiritual support.

Memorial Şişli Hospital
Memorial Bahçelievler Hospital
Memorial Ataşehir Hospital
Memorial Ankara Hospital
Memorial Antalya Hospital
Medstar Antalya Hospital
Memorial Kayseri Hospital
Memorial Diyarbakır Hospital

BONE MARROW TRANSPLANTATION

Bone Marrow Transplantation
Allogeneic Stem Cell Transplantation
Autologous Stem Cell
Transplantation
Pediatric Bone Marrow
Transplantation

Memorial Şişli Hospital
Memorial Ankara Hospital
Medstar Antalya Hospital

Memorial Healthcare Group which has an international reputation in Organ Transplantation offers service via Memorial Bone Marrow Transplantation Center in accordance with its vision of being a reference center in many branches in Turkey. The unit which aims to meet the needs for bone marrow transplantation of the patients who come from many other countries along with Istanbul and Turkey has all the facilities deriving from today's technology.

IVF ANDROLOGIA AND GENETICS CENTER

Classical in vitro fertilization

ICSI

IMSI

PICSI

Freezing sperm, oocyte and embryo

Micro – TESE

Memorial Şişli IVF Andrologia and Genetics Center

Memorial Bahçelievler IVF Andrologia and Genetics
Center

Memorial Atasehir IVF Andrologia and Genetics Center

Memorial IVF teams put a lot of effort in working on incomplete in vitro fertilization cases, advanced maternal age, recurrent about us and intense infertility of man, as well as practicing preimplantation genetic diagnosis on families who have risk of inherited disorder.

In Memorial IVF Centers, many genetic disorders such as thalassemia, muscle diseases, hemophilia in the embryos can be recognized, thus we can help healthy infants born.

Thanks to great success of our centers with the wide range of treatment procedures, Memorial IVF centers have outstanding importance in Turkey, Europe and the World.



MEMORIAL

IN VITRO FERTILIZATION AND GENETICS CENTERS

40.000 births with **%61** success rate
in the last **15** years

Memorial Hospital IVF and Reproductive Genetics Centre has achieved many “firsts” in Turkey.

- Intra Cytoplasmic Sperm Injection (ICSI)
- Micro Epididymal Sperm Aspiration (MESA)
- Testicular Sperm Extraction (TESE)
- Testicular Sperm Aspiration (TESA)
- Percutaneous Epididymal Sperm Aspiration (PESA)
- Embryo Freezing
- Blastomere Biopsy And Pre-Implantation Genetic Diagnosis
- Polar Body Biopsy
- Blastocyst Stage Embryo Freezing
- Endometrial Co-Culture
- Single Oocyte From Natural Menstrual Cycle With ICSI
- Ovarian Tissue Freezing

AESTHETIC, PLASTIC & RECONSTRUCTIVE SURGERY

3D Rhinoplasty
Abdominoplasty
Breast Augmentation
Mastopexy
Blepharoplasty
Liposuction

Memorial Şişli Hospital
Memorial Bahçelievler Hospital
Memorial Ataşehir Hospital
Memorial Ankara Hospital
Memorial Kayseri Hospital
Memorial Diyarbakır Hospital

Deals with plastic surgery, aesthetic and reconstructive surgery (renovation surgery). Cosmetic surgery reshapes the normal body structures and develops the appearance of the individual and his perception of himself. Reconstructive surgery is applied on abnormal body structures that were formed in connection with the birth or those that have appeared afterwards, and its initial purpose is to recover the functions of the body structures that are affected as much as possible.

BARIATRIC SURGERY

Gastric Bypass Surgery

Gastric Sleeve Surgery

Mini-Gastric Bypass Surgery

Memorial Şişli Hospital
Memorial Bahçelievler Hospital
Memorial Ataşehir Hospital
Memorial Antalya Hospital
Memorial Diyarbakır Hospital

Sustainable Weight Loss in Obesity Treatment: “Bariatric Surgery”

Memorial Obesity Center is one of the selected centers in Turkey that has state-of-the-art equipment for applications in this field. The center is committed to providing patients the most suitable treatment options, under such a multi-disciplinary care. Memorial has a strong obesity team which are general surgeon, endocrinologist, internal medicine and dietician.

95% Success Rate On Cases After Surgery

INTERNATIONAL PATIENT SERVICES

- Memorial's Second Opinion; including treatment plan prepared by Memorial Physicians,
- Cost estimates for anticipated treatment.
- Medical appointments
- Arrangement of air and ground ambulance services
- Travel and accommodation arrangements
- Airport transfers
- Arrangement of Memorial Guest House services
- Multilanguage speaking staff and provision of interpretation and translation services in English
- Facilitation of admission, discharge and follow-up processes
- Other services upon request



INTERPRETATION
SERVICES IN NATIVE
LANGUAGES



AIRPORT
TRANSFERS



HOTEL
RESERVATIONS



Headquarter

Kaptan Paşa Mah. Piyale Paşa Bulvarı Halit
Ziya Türkkan Sok. Famas Plaza C. Blok
Şişli / İstanbul / TURKEY



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